

Signature Level 1 Award in Deaf Awareness and Communication (QCF) (QAN: 500/6141/0)

Qualification Aim

Signature Level 1 Award in Deaf Awareness and Communication is designed to provide introductory knowledge and skill for enhancing communication with deaf* people. It assumes no previous knowledge or experience.

** the term 'deaf' relates to: deaf, deafened, deafblind, hard of hearing, Deaf BSL users, Deaf visually impaired, blind hearing impaired and people who are born both deaf and blind.*

Target Group

It is suitable for 'front-line' workers and others who may occasionally meet a deaf or deafblind person, and who wish to develop some confidence in communicating during these first encounters.

Learners will benefit from having the opportunity to meet with a deaf or deafblind person during the course.

Qualification Structure

To achieve the full Level 1 Award in Deaf Awareness and Communication, learners are required to achieve 2 units. Unit K101 is the theory unit, and Unit T101 is the practical unit. Units can be taken in any order and can be achieved separately. The whole course can be done intensively and completed over 2 days.

Unit	Guided Learning hours	Additional Home/Private Study Hours	Assessed
K101	10	10	External – Multiple Choice Exam
T101	10	0	Internal: assessment of practical skills

Guided learning hours include assessment time.

Additional study hours include private study, homework, practice, etc.

What will you learn?

The course gives an introductory-level knowledge and understanding about deafness and deafblindness. It describes what it means to be deaf, how being deaf affects one's ability to operate in society, and what assistance is available to improve communication between deaf and hearing people.



INVESTOR IN PEOPLE

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At the end of the course, the successful learner will:

- Know the language commonly used to describe deafness and deafblindness, and deaf and deafblind people.
- Know the numbers and types of deaf and deafblind people in the UK.
- Know how deaf and deafblind people communicate.
- Understand the factors that affect successful communication.
- Know how a deaf or deafblind person's language and cultural background affects communication.
- Understand how the 'hearing society' sets up barriers to communication for deaf and deafblind people; and how these barriers can be overcome.
- Know a range of technological aids to communication available to deaf and deafblind people.
- Understand the work of Language Service Professionals and other communication support roles.
- Know about the main national organisations that work with deaf and deafblind people.

How can HearFirst help you?

We deliver this course in-house throughout the UK. We work with mainly public sector organisations training groups of front line staff.

HearFirst can arrange for your organisation to receive this training at your venue on days and times to suit you.

The best group size is around 12 people.

The course is best delivered intensively over 2 days. However we are flexible and can over the course over alternative timescales to suit your operational requirements.

What you get:

- All HearFirst tutors are friendly, experienced and knowledgeable in their field.
- Course participants are provided with: HearFirst folder, pre course study booklet and post course information booklet, HearFirst Pen, Signature certificate for each successful delegate.
- Handouts are available in alternative formats – please contact us with your preferences.
- As with all HearFirst courses, participants are encouraged to contact us to find out more information about specific issues, or to ask any questions which may arise.



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