

Disability Equality and Awareness in Action

Our most popular workshop for front line staff, this 1 day course is practical and hands on. It includes simulations of various disabilities and is led by disabled tutors. It aims to answer the 2 questions people want to ask about disability issues:

1. How might I know a person has a disability? i.e. identifying specific disabilities.
2. How do I enable disabled people to access my services? i.e. encouraging a 'can-do' approach.

The workshop also aims to:

- u Explore five areas of disability – i.e. blind and partial sight, learning difficulties/disabilities, d/Deaf issues, mental health and mobility.
- u Encourage participants to recognise barriers towards disabled people that exist in their organisation and working practices, and to look for ways to remove them.
- u Introduce good manners and best practice to ensure an equal service is provided for disabled people.
- u Help organisations comply with legislation.

Content includes:

- u Some simulations of individual disabilities.
- u Statistics and terminology for specific groups of disabled people.
- u Lively and interactive debates, games and quizzes.
- u An opportunity for participants to ask specific questions on disability issues.

What you get:

- u Experienced knowledgeable tutors, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- u Handouts are available in large print, audio tape, Braille – please contact us if you require any of these. British Sign Language interpretation is also available – please contact us if you require this.



- u If you require more detailed information about one specific aspect of disability, e.g. more about D/deaf issues or more about Learning Difficulties etc please let us know and we can expand this area for your workshop.

There's more:

Don't just take our word for it – some comments from previous participants:

"I feel a lot more aware and confident about working with disabled people"

"The best course I've ever been on"

"HearFirst is unique. Their style of delivery is motivating. I have already been on 3 of their courses and can't wait to do another."

As with all HearFirst courses, participants are encouraged to contact us after workshops to find out more information about specific disabilities, or to ask any questions which may arise.

Although this workshop is usually presented over 1 full day, we are happy to tailor it as a half day workshop or 2 day workshop – please contact us to discuss your requirements.

