

# Introduction to Deaf Awareness and Communication Tactics

1 in 7 people in the UK have some degree of hearing loss. This valuable and informative 1 day workshop aims to promote a positive attitude towards D/deaf and Hard of Hearing people. It will increase participants' knowledge and confidence when communicating with people with hearing loss.

## The workshop also aims to:

- Increase awareness of all ranges of deafness and types of communication.
- Enable participants to correctly identify and use an appropriate communication tactic to use with a D/deaf person.
- Improve participant's knowledge of D/deaf issues and available resources.
- Help organisations meet their obligations under the Disability Discrimination Act.

## Content includes:

- What does it sound like to be deaf, and how the environment affects communication?
- Identification – how do you know someone might have a hearing loss?
- Explanation and demonstration (where possible) of the different types of technical equipment used by D/deaf people. (We can also do this with any equipment you may already have in your organisation, to ensure staff know how to use it. Please contact us for more details.)
- Clarification of the different types of human aids to communication, such as Sign Language interpreters, their role and best practice when working with them.

## What you get:

- Experienced knowledgeable deaf tutors, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- Handouts are available in large print, audio tape, Braille – please contact us if you require any of these.
- BSL/SSE interpretation is also available – please contact us if you require this



- If you require more information about one specific aspect of disability, e.g. more about D/deaf issues please let us know and we can expand this area for your workshop.

### **There's more:**

Don't just take our word for it – some comments from previous participants:

*"I didn't realise there was so much I could do – thank you"*

*"Never again will I shout when working with a deaf person"*

*"I will tell colleagues what I've learnt and keep practising the fingerspelling alphabet!"*

As with all HearFirst courses, participants are encouraged to contact us after workshops to find out more information about specific disabilities, or to ask any questions which may arise.

Although this workshop is usually presented over a full day, we are happy to provide it as a half day workshop or 2 day workshop – please contact us to discuss your requirements.



INVESTOR IN PEOPLE

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