

Introduction to Disability Awareness and Equality

A dynamic and user orientated theory based course led by disabled tutors. It aims to change attitudes towards disabled people by exploring what disability means, the causes of disability and disablement, social and medical models and social inclusion.

The workshop also aims to:

- Encourage participants to develop their own objectives specific to their role, and thus become more confident in working with disabled people in a professional way.
- Explore attitudes and environment i.e. what are the problems and issues faced by disabled people, and how can we counter these
- Challenge myths and stereotypes about disabled people, using examples of current thinking about disability
- Help organisations comply with the Disability Discrimination Act 2005 amended through the use of lively debates and discussions

Contents include:

- Statistics and terminology for specific groups of disabled people
- Lively and interactive debates, games and quizzes
- An opportunity for participants to ask specific questions on disability issues
- A screening of 'Stand Up the Real Glynn Vernon' – an impact making and thought provoking story of a disabled man's real life experience (with subtitles)

What you get:

- Experienced knowledgeable tutors, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- Handouts are available in large print, audio tape, Braille – please contact us if you require any of these.
- BSL/SSE interpretation is also available – please contact us if you require this
- If you require more information about one specific aspect of disability, e.g. more about D/deaf issues please let us know and we can expand this area for your workshop.



There's more:

Don't just take our word for it – some comments from previous participants:

"An absolutely brilliant course – thought provoking and inspiring"

"Good balance between providing information and group participation/interaction"

"The trainers kept the interest level very high, the content was excellent. I would recommend all staff to attend."

As with all HearFirst courses, participants are encouraged to contact us after workshops to find out more information about specific disabilities, or to ask any questions which may arise.

Although this workshop is usually presented over a full day, we are happy to provide it as a half day workshop or 2 day workshop – please contact us to discuss your requirements.



INVESTOR IN PEOPLE

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Disability Equality and Awareness in Action

Our most popular workshop for front line staff, this 1 day course is practical and hands on. It includes simulations of various disabilities and is led by disabled tutors. It aims to answer the 2 questions people want to ask about disability issues:

1. How might I know a person has a disability? i.e. identifying specific disabilities.
2. How do I enable disabled people to access my services? i.e. encouraging a 'can-do' approach.

The workshop also aims to:

- u Explore five areas of disability – i.e. blind and partial sight, learning difficulties/disabilities, d/Deaf issues, mental health and mobility.
- u Encourage participants to recognise barriers towards disabled people that exist in their organisation and working practices, and to look for ways to remove them.
- u Introduce good manners and best practice to ensure an equal service is provided for disabled people.
- u Help organisations comply with legislation.

Content includes:

- u Some simulations of individual disabilities.
- u Statistics and terminology for specific groups of disabled people.
- u Lively and interactive debates, games and quizzes.
- u An opportunity for participants to ask specific questions on disability issues.

What you get:

- u Experienced knowledgeable tutors, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- u Handouts are available in large print, audio tape, Braille – please contact us if you require any of these. British Sign Language interpretation is also available – please contact us if you require this.



- u If you require more detailed information about one specific aspect of disability, e.g. more about D/deaf issues or more about Learning Difficulties etc please let us know and we can expand this area for your workshop.

There's more:

Don't just take our word for it – some comments from previous participants:

"I feel a lot more aware and confident about working with disabled people"

"The best course I've ever been on"

"HearFirst is unique. Their style of delivery is motivating. I have already been on 3 of their courses and can't wait to do another."

As with all HearFirst courses, participants are encouraged to contact us after workshops to find out more information about specific disabilities, or to ask any questions which may arise.

Although this workshop is usually presented over 1 full day, we are happy to tailor it as a half day workshop or 2 day workshop – please contact us to discuss your requirements.



OCNW Level 1 Life Long Learning Program: Introduction to Disability Equality and Awareness

An Open College of the North West accredited program which will lead to a recognised qualification towards Continued Professional Development, this course has been designed for anyone who comes into contact with the general public in their work and managers who wish to improve their organisations culture/ behaviour towards disabled people.

The course aims to:

- Give the learner confidence in working with disabled people in a professional way
- Give the learner an understanding of what disability means, the causes of disability and disablement
- Explore the Social and Medical models of disability and social inclusion.
- Allow the learner to identify and recognise problems and issues that are faced by disabled people and how to counter these
- Help an organisation comply with the Disability Discrimination Act 1995

After 1 day (7 hours) guided learning, you must

- be aware of statistical information on disabled people in the UK
- Understand, discuss and explore two definitions of disability
- Understand and identify positive, negative and neutral terms to describe disabled people
- Be aware of the Disability Discrimination Act and have an understanding of reasonable adjustment
- Understand the meaning social inclusion and how it can be achieved
- Describe medical and social models of disability
- Demonstrate an awareness of the abilities and feelings of disabled people

The moderation for this qualification will usually be carried out through a combination of visits and postal moderation. Examples of evidence that could be included are

- Tutor observation of learner participation e.g. in discussion and role-play
- Learner answer sheets and completed quizzes and worksheets
- Photographs
- Flipchart group work
- Individual work notes and testimony



Handouts are available in large print, audio tape, Braille – please contact us if you require any of these. BSL/SSE interpretation is also available – please contact us if you require this.

As with all HearFirst courses, participants are encouraged to contact us after workshops to find more information about specific disabilities, or to ask any questions which may arise.

Although this workshop is usually presented over a full day, we are happy to provide the required 7 hours learning over 2 consecutive or non-consecutive days – please contact us to discuss your requirements.



Introduction to British Sign Language (BSL)

An active and engaging “hands on” workshop which aims to increase understanding of Deaf culture, the Deaf community and British Sign Language, and to explore BSL as the fourth official language of Britain. The 1 day workshop is useful for people working with the public and can also be used as a taster for people considering further studies in British Sign Language.



The workshop also aims to

- Enable participants to learn and use a range of useful BSL phrases.
- Develop participants knowledge of the people who use BSL, its history and applications.
- Translate, demonstrate and teach some simple phrases used by participants in their everyday roles in BSL (chosen before the workshop – please contact us for details).
- Increase awareness of working with Sign Language Interpreters.

Content includes:

- Lively and interactive games and quizzes designed to increase your knowledge of Deaf culture and recognition of signs.
- Practice sessions within the day to help you pick up the signs.
- Question and answer sessions with our resident BSL experts.
- An opportunity to learn some signs specific for your job/needs.

What you get:

- Experienced knowledgeable deaf tutors, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- Handouts are available in large print, audio tape, Braille – please contact us if you require any of these.
- If you require more information about one specific aspect of BSL e.g. more about Deaf cultural issues please let us know and we can expand this area for your workshop.



There's more:

Don't just take our word for it – some comments from previous participants.

“Very Good, very useful. Good teaching methods, easy to pick up.”

“I'm even more motivated now to achieve a Level 1 qualification in BSL”

“I've gained a new respect for D/deaf people and their language, learnt so much and had so much fun!”

As with all HearFirst courses, participants are encouraged to contact us after workshops to find out more information or to ask any questions which may arise.

Although this workshop is usually presented over a full day, we are happy to provide it as a half day workshop or 2 – 3 day workshop – please contact us to discuss your requirements.



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CACDP Level 1 Certificate in British Sign Language (unitised)

A CACDP accredited course which leads to a recognised qualification in BSL. Our 50 hour program of study is designed for people who wish to learn BSL to communicate with Deaf people on a range of topics that involve simple, everyday language use.

The curriculum for this qualification is divided into three units, each of which can be achieved separately, however a pass in all three units is required to achieve the full level 1 certificate.

This specification has been designed to be consistent with the National Language Standards at level 1. We can provide the learning over a flexible timescale, and also as an intensive course. Please contact us for more information.

| Unit | Learning hours (including assessment time) | Aims | Assessed |
|---------|--|--|-----------------------|
| BSL 101 | 10 | To equip learners to understand and use a limited range of simple words and sentences in BSL. | Internally |
| BSL 102 | 20 | To equip learners to understand and use simple BSL in conversation/instruction relating to activities at home | Externally (by CACDP) |
| BSL 103 | 20 | To equip learners to understand and use simple BSL in conversation/instruction relating to activities at school, college or work | Externally (by CACDP) |

Our course also aims to

- Raise awareness of differences between cultures based on signed and spoken languages
- To give background information about deaf issues including Deaf awareness training

What you get:

- Experienced knowledgeable deaf tutors, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- Handouts are available in large print, audio tape, Braille – please contact us if you require any of these.
- BSL/SSE interpretation is also available – please contact us if you require this

As with all HearFirst courses, participants are encouraged to contact us after workshops to find out more information about specific issues, or to ask any questions which may arise.



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Introduction to Deaf Awareness and Communication Tactics

1 in 7 people in the UK have some degree of hearing loss. This valuable and informative 1 day workshop aims to promote a positive attitude towards D/deaf and Hard of Hearing people. It will increase participants' knowledge and confidence when communicating with people with hearing loss.

The workshop also aims to:

- Increase awareness of all ranges of deafness and types of communication.
- Enable participants to correctly identify and use an appropriate communication tactic to use with a D/deaf person.
- Improve participant's knowledge of D/deaf issues and available resources.
- Help organisations meet their obligations under the Disability Discrimination Act.

Content includes:

- What does it sound like to be deaf, and how the environment affects communication?
- Identification – how do you know someone might have a hearing loss?
- Explanation and demonstration (where possible) of the different types of technical equipment used by D/deaf people. (We can also do this with any equipment you may already have in your organisation, to ensure staff know how to use it. Please contact us for more details.)
- Clarification of the different types of human aids to communication, such as Sign Language interpreters, their role and best practice when working with them.

What you get:

- Experienced knowledgeable deaf tutors, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- Handouts are available in large print, audio tape, Braille – please contact us if you require any of these.
- BSL/SSE interpretation is also available – please contact us if you require this



- If you require more information about one specific aspect of disability, e.g. more about D/deaf issues please let us know and we can expand this area for your workshop.

There's more:

Don't just take our word for it – some comments from previous participants:

"I didn't realise there was so much I could do – thank you"

"Never again will I shout when working with a deaf person"

"I will tell colleagues what I've learnt and keep practising the fingerspelling alphabet!"

As with all HearFirst courses, participants are encouraged to contact us after workshops to find out more information about specific disabilities, or to ask any questions which may arise.

Although this workshop is usually presented over a full day, we are happy to provide it as a half day workshop or 2 day workshop – please contact us to discuss your requirements.



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Introduction to Deafblind Awareness

- Staff within Social Services departments who wish to comply with Section 7 Department of Health guidelines.

A vibrant, thought provoking and “hands-on” 1 day workshop which aims to investigate the personal and sociological impact of dual sensory loss, legislation and best practice when working with deafblind people.

The workshop also aims to:

- Ensure participants know their obligations under the Disability Discrimination Act and Department of Health (Section 7) Guidelines.
- Enable participants to recognise and identify a DeafBlind person.
- Explore diversity of communication, and the ways in which it is possible to communicate with deafblind people.
- Increase and update knowledge of technical equipment and human aids to communication.

Content includes:

- Lively user led games and quizzes.
- Simulation of deafblindness.
- Definitions and statistics.
- Practical demonstrations and explanations, with opportunities for participants to try out different means of communication.

What you get:

- Experienced knowledgeable deaf tutors, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- Handouts are available in large print, audio tape, Braille – please contact us if you require any of these
- BSL/SSE interpretation is also available – please contact us if you require this
- If you require more information about one specific aspect of deafblindness, e.g.



more about conditions like Usher's Syndrome please let us know and we can expand this area for your workshop.

There's more:

Don't just take our word for it – some comments from previous participants.

"I never realised how much a deafblind person can do – with the right support and equipment"

"This course should be made available for all Social Services staff"

"A professional, well delivered course which makes learning fun"

As with all HearFirst courses, participants are encouraged to contact us after workshops to find more information about deafblindness, or to ask any questions which may arise.

Although this workshop is usually presented over a full day, we are happy to provide it as a half day workshop or 2 day workshop – please contact us to discuss your requirements.



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CACDP Level 1 Certificate in Developing Awareness and Communication with Deaf and Deafblind People

This CACDP course has been accredited by the Qualifications and Curriculum Authority (QCA) and leads to a recognised qualification. Our 20 hour program of study is designed for people who wish to learn gain a basic knowledge of the whole range of D/deaf and deaf-blind people.

The curriculum for this qualification is divided into two units, each of which can be achieved separately. However a pass in both units is required to achieve the full level 1 certificate.

We can provide the learning over a flexible timescale, and also as an intensive course. Please contact us for more information.

| Unit | Learning hours | Aims | Assessed |
|------|----------------|--|--|
| K101 | 10 | To know about the different types of deaf and deafblind people and their communication methods, understand what discrimination is and how to avoid it, technical and human support aids and national organisations who work with deaf and deafblind people To equip learners to understand and use a limited range of simple words and sentences in BSL. | Externally (multiple choice examination) |
| T101 | 10 | To give learners basic skills for communicating with deaf/deafblind people, and to show an understanding how and when to use a range of communication tactics To equip learners to understand and use simple BSL in conversation/instruction relating to activities at home | Internally (practical assessment by tutor) |
| | | | |

Our course also aims to

- Help organisations meet their obligations under the DDA
- We can explain and demonstrate any technical equipment for deaf people you may already have in your organisation, to ensure staff know how to use it.

Please note that from 30th September 2006 this qualification replaces the following CACDP qualifications: Level 1 Deaf Awareness, Level 1 Communication Tactics with deaf people, Level 1 Deaf Community and Culture, Level 1 Deafblind Awareness



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There's more:

Don't just take our word for it – some comments from previous participants:

"I didn't realise there was so much I could do – thank you"

"Never again will I shout when working with a deaf person"

"I will tell colleagues what I've learnt and keep practising the fingerspelling alphabet!"

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Introduction to Visual Awareness

A stimulating and engaging 1 day workshop lead by a blind tutor which aims to explore the nature and effects of serious sight problems, help organisations comply with the Disability Discrimination Act and increase awareness and confidence for staff to work with Visually Impaired People in an appropriate and sensitive way.

The workshop also aims to:

- Address issues of employment of blind and partially sighted people.
- Discover more about what helps when purchasing, designing and refurbishing accommodation and equipment.
- Update and increase knowledge of assistive technology, electrical information and printed material design which enables blind people to participate fully in life.
- Encourage delegates to consider best practice when guiding and assisting a blind or partially sighted person.

Content includes:

- Lively group discussions and question and answer debates.
- Practical exercises in etiquette.
- Statistics, definitions and the legal framework.
- Demonstrations and explanations (wherever possible) of assistive technology used by blind people.

What you get:

- Experienced knowledgeable blind tutor, HearFirst folder, quality handouts, HearFirst Pencil, personalised laminated certificates for each delegate and quality course materials.
- Handouts are available in large print, audio tape, Braille – please contact us if you require any of these.
- BSL/SSE interpretation is also available – please contact us if you require this
- If you require more information about one specific aspect of blindness, e.g. more about access to services for blind and visually impaired people, please let us know and we can expand this area for your workshop.

There's more:

Don't just take our word for it – some comments from previous participants.



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"I never realised how much equipment has improved in the last few years"

"A professionally delivered course which has completely changed the way I view blindness and partially sighted people"

"This course has given me a much broader insight into the changes I can make to make my service more accessible."

As with all HearFirst courses, participants are encouraged to contact us after workshops to find out more information about blindness, or to ask any questions which may arise.

Although this workshop is usually presented over a full day, we are happy to provide it as a half day workshop or 2 day workshop – please contact us to discuss your requirements.



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