

1 Day Course
**Disability
Equality &
Awareness in
Action**

23rd April 2010

HearFirst

positive attitude equality
enable access education
understanding compliance
disability discrimination
awareness training inclusion
clear communication

At
**Manchester
Cathedral**

9.30am to 4.30pm

Overview

Throughout the day you will explore how to recognise someone has a disability and how to enable that person to access services, information and facilities. This workshop is packed with common sense and practical ideas which will help you feel confident and professional when providing a service to the public.

Course Content

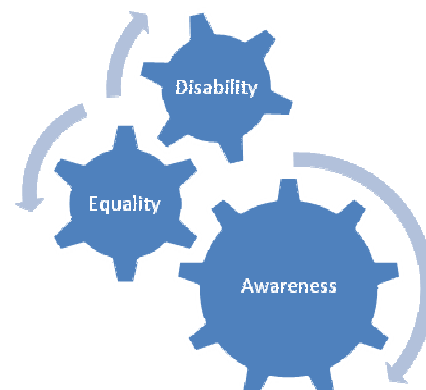
In this course we aim to:

- Explore five areas of disability – i.e. blind/partially sighted, learning difficulties/disabilities, d/Deaf issues, mental health and mobility.
- Encourage participants to recognise barriers towards disabled people that exist in their organisation and working practices, and to look for ways to remove them.
- Introduce good manners and best practice to ensure an equal service is provided for disabled people.
- Help organisations comply with legislation.
- Provide statistics and terminology for specific groups of disabled people.
- Induce lively and interactive debates, games and quizzes.
- Afford an opportunity for participants to ask specific questions on disability issues.

Learning Outcomes

Throughout this course participants will:

- Gain an understanding on identifying people with disabilities.
- Have a raised awareness of making their services accessible.
- Develop your services to offer a "can do" approach.
- Encourage good practice within their organisation.
- Understand current legislation.



Cost: £150 + VAT per person

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Venue:

Manchester
Cathedral

Booking Form 23rd April 2010

Please reserve me a place at “Disability Equality & Awareness in Action” training course being held on 23rd April 2010 at Manchester Cathedral

Name: _____

Organisation: _____

Address: _____

_____ Post Code: _____

Telephone: _____

Email Address: _____

Number of places requires at £150 + VAT per person: _____

You will be sent formal confirmation of your place/s prior to the course.

Invoice address if different from above:

Invoice address: _____

_____ Post Code: _____

Telephone No: _____ Order No: _____

Bookings can be sent to info@hearfirst.org.uk

Or can be printed off and returned to:

HearFirst, Lower Acre, Todmorden Road,
Lancs. OL13 9EB